

# UNIVERSITY OF MUMBAI

## -----The News-----

Department of Public Relations

As updated on 20/09/2008..

### • VISIT OF THE SOUTH AFRICA DELEGATION –

The delegation from South Africa visited University of Mumbai on 19/09/2008, and discussed the areas of mutual interest and various aspects of collaboration. Hon'ble Pro-Vice Chancellor Dr A.D.Sawant, Director BCUD Dr. Magare, Registrar Principal Venkat Ramani and Deputy Registrar Public Relations Aashutosh Rathod participated in the discussion held at the office of the Pro Vice Chancellor. The South African delegation was represented by Hon'ble Minister of South Africa Mr Mokhuane, Mr. Tselapedl-member of the executive council for education, Mr Rehaan Ebrahim – Vice counsel, and others. Pro Vice Chancellor Dr Sawant appraised the members of the delegation regarding the rich heritage of the University, current educational policies, new courses being introduced and the collaborations with different Universities. Registrar explained the procedure of grievance redressal for staff and the students as well. Dr Magare elaborated the practical applicability of the different courses being offered by the University and also presented the CD to the delegation comprising comprehensive detail information on the courses. The discussion concluded with a positive note on working in the areas of mutual interest.

- **Students Grievance Redressal Committee**  
**SGRC meeting.**

The 19<sup>th</sup> meeting of the academic year 2008-09 is scheduled on 25/09/2008 at 11 am at room 138, University campus at Fort. Chairman Shri. Samir Desai shall preside over the meeting.

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- **STUDENTS GRIEVANCE REDRESSAL COMMITTEE**  
**GOES ELECTRONIC -**

The SGRC working is getting more and more student friendly as now the complaint forms will be available on the website shortly. The students and the respective college authorities are advised to mention their mobile numbers on the form or the comments on the complaints so that the communication regarding the meeting schedule can be communicated on SMS as well besides regular news release on website, SMS being the new mantra of e-age. Very soon, the resolutions shall also be made available on website, making the working of the SGRC committee more effective.

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- **Media representatives to update their contact numbers with the department of public relations –**

All the media representatives are advised to update their contact numbers with the department of public relations especially the mobile numbers and the respective email id facilitating the initiatives taken by the department of the Public Relations in communicating effectively on SMS and

email as well. The media representatives can now simply visit the university website and access the news of their interest. Further related queries can be made with the concerned departments of the University. The query if emailed on [pro@mu.ac.in](mailto:pro@mu.ac.in) or [rathodhouse@gmail.com](mailto:rathodhouse@gmail.com) , then shall be coordinated to the concerned department so as to furnish the related information at the earliest. Thus the department of Public Relations is becoming more & more responsive & interactive.

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- The viewers of this news column are requested to forward their valuable feedback on [pro@mu.ac.in](mailto:pro@mu.ac.in) or [rathodhouse@gmail.com](mailto:rathodhouse@gmail.com) enabling the department of public relations for effecting further improvements.





